

## How To Upgrade to Windows® 8

Dear Customer,

Microsoft offers to upgrade Windows 7 computers to Windows 8 Pro. The information in this document explains the requirements and how to make use of the Windows® 8 upgrade offer.

**The upgrade process consists of the 5 following parts:**

- I. Check if your computer is eligible for upgrade by Microsoft and supported by TOSHIBA.
- II. Things to do before upgrading to Windows 8.
- III. Order Windows 8 from Microsoft and install it.
- IV. Download the TOSHIBA Upgrade Assistant.
- V. Upgrade software components using the TOSHIBA Upgrade Assistant.

### **Part I: Checking the Eligibility Requirements and List of Supported Models**

1. This offer is available if you have purchased a PC preloaded with genuine Windows 7 **Home Basic, Home Premium, Professional** or **Ultimate** between **June 2, 2012 and January 31, 2013**.
2. Check from the list of supported models, if your computer model is supported for upgrade by TOSHIBA. Visit <https://computers.toshiba-europe.com/innovation/jsp/checkWindows8Compatible.do>

### **Part II: Things To Do Before Upgrading to Windows 8**

1. Update your current version of Windows 7 to the latest version supplied by Microsoft at: <http://www.update.microsoft.com>.
2. Backup all your files and settings before upgrading.  
**Note:** Do not back up files to the same hard disk that Windows is installed on. For example, do not back up files to a recovery partition. You can back up to another drive or DVD.
3. Use the Recovery Media Creator utility to create Recovery media (DVD or USB Flash Memory) which will allow you to restore the factory pre-installed software.
4. If Toshiba Disc Creator is installed on your computer, remove it.
  - a. Click **Start → Control Panel → Uninstall program**.
  - b. Select **Toshiba Disc Creator** and click the **Uninstall/change** button.
5. **Disconnect all peripheral devices.**

### Part III: Ordering Windows 8 from Microsoft and installing it

1. Register for the Windows 8 upgrade through the Windows Upgrade Offer website managed by Microsoft <https://windowsupgradeoffer.com> and follow the online instructions. Submissions must be completed online by **February 28, 2013**.
2. After registration, you will receive a confirmation that will provide more information as to when the Windows 8 upgrade is available for purchase.
3. After the general availability of Windows 8, you will receive the promotion code and purchase instructions.
4. Use the Recovery Media Creator utility to create Recovery media (DVD or USB Flash Memory) which will allow you to restore the factory pre-installed software.
5. Purchase the upgrade as instructed and download Windows 8. You will also be guided to perform a self-qualifying test via an upgrade step-by-step tool with information on the PC before the upgrade.
6. Follow the online instructions to upgrade the operating system. During this process, select **Nothing** or **Keep personal files only**.

**Caution:** If you have a Satellite U840 or Satellite U840W, please do not select one of these options, but perform your upgrade with the default option.

**Caution:** Operate your computer from the AC power supply. Otherwise, you may run out of battery power during the upgrade process.

### Part IV: Download the TOSHIBA Upgrade Assistant

1. To receive the TOSHIBA Upgrade Assistant and necessary software updates (e.g. BIOS, drivers, utilities, applications) from TOSHIBA, please visit [http://computers.toshiba-europe.com/innovation/windows8\\_drivers.jsp](http://computers.toshiba-europe.com/innovation/windows8_drivers.jsp)
2. Follow the online instructions.

### Part V: Upgrading software components using the TOSHIBA Upgrade Assistant

**Caution:** Operate your computer from the AC power supply. Otherwise, you may run out of battery power during the upgrade process.

1. Start the TOSHIBA Upgrade Assistant which guides you through the additional steps to complete the upgrade.
  - a. Unpack the downloaded archive.
  - b. Double-click the **Toshiba Upgrade Assistant.exe** file.
2. TOSHIBA Upgrade Assistant will download necessary software components. Make sure you are connected to the Internet during the upgrade process.
3. Follow the instructions on the screen.
4. **After each reboot, click on the Desktop tile on the Start screen and confirm the pop up message (User Account Control) by clicking Yes to allow the Toshiba Upgrade Assistant to continue.**

**Note:** Toshiba offers you to install TOSHIBA Video Player or TOSHIBA BluRay Player (depending on your optical disc drive) that will still allow you to playback DVDs or BluRay discs, respectively, after the Windows 8 upgrade.

**Note:** If you have a model with Toshiba Face Recognition pre-installed, this feature is not supported under Windows 8.

**Note:** If you have a Satellite L700, L730, L740, L745, L750, L755, L750D, L755D or Satellite Pro L750, L755, the Dolby Advanced Audio feature will not be supported under Windows 8.

Instead of downloading software components for the upgrade, you can order a DVD from the TOSHIBA Europe Backup Media Online Shop. Visit <https://backupmedia.toshiba.eu/landingpage.aspx> on the Internet and follow the online instructions. Please note that this service is not free of charge.

If you experience problems when running the Toshiba Upgrade Assistant, please visit the Toshiba forum at <http://forums.computers.toshiba-europe.com/forums/index.jspa>.

For further information about potential issues and recommendations on Windows 8 related topics, please check the [Windows Compatibility Center](#).